

Operational plan

Wenvoe Playgroup CIO's operational plan supports and underpins our statement of purpose. It describes how we organise our resources to operate flexibly and effectively and our approach to improving the quality of care we provide. Any changes to the operational plan will be reflected in the 'Statement of Purpose'.

Wenvoe Playgroup CIO aims are described in our 'Statement of Purpose'.

Background information:

Wenvoe Playgroup CIO is a registered charity, which has been in operation for over 50 years, adjusting to changes over the years to comply with current law and legislation. It first started as a result of a successful parent and toddler group in the previous building of the village hall in 1969 and was very much in mind when planning and building the new village hall in 1974. Over the years many children and their families have worked together successfully with professionals to offer care to pre-school children.

The hall is shared by many community groups, with Playgroup having sole occupancy during operational hours. We have the use of two halls, a kitchen area, toilet facilities and a safe outdoor rear garden/play area.

Security of the premises is maintained by staff:

- Locking the front door with a key and hanging it out of reach of the children to the side of the door.
- Securing lockable outside rear gates (keeping the keys on their person at all times)

Organisational structure:

Wenvoe Playgroup CIO's address: Wenvoe Playgroup CIO The Village Hall Station Road West Wenvoe CF5 6AG
Telephone: 07859 907976
Email: wenvoeplaygroup@btinternet.com Website: www.wenvoeplaygroup.co.uk
Correspondence address as above
Legal status: <i>Registered with Care Inspectorate Wales (CIW) under part 2 of the Children and Families (Wales) Measure 2010</i>
Age range of children cared for and type of care: <i>To provide daycare for children aged</i>

from 2 years to 4 years 11 months up to a maximum of 30 children at any one time.

Operational times: Term time only:

Monday to Friday

Under 3 years of age: 09:00am until 11:45am £21.00 per session
09:00am until 1pm £28.00 per session

3 years of age and above: 09:00am until 11:45am £18.34 per session
09:00am until 1pm £26.68 per session (see extra fees below)

All day Wednesday/Thursday only - 9am until 3:15pm - £42.00

Monday to Friday:

Collection from Gwenfo School:

11:15am until 1pm: £13.34 (see extra fees below)

Wednesday & Thursday only

11:15am until 3:15pm £26.68

Wrap around fee to or from Gwenfo Nursery School is: £1 per day (in addition to those fees.

Lunch is to be provided by means of a packed lunch from home.

Fees are payable in advance, each term, on receipt of invoice, as per contract.

Fees are to be paid direct into Wenvoe Playgroup CIO bank account (details are on each invoice, which we send via email).

Should you wish to split your invoice into two separate payments, an additional charge of £1 will be added to your account.

Should you wish to pay fees weekly, an additional charge of £1 for each payment will be added to your account to cover banking fees.

Wenvoe Playgroup CIO implements policies and procedures that ensure the smooth operation of the provision. The policies and procedures are developed and maintained in line with and/or exceed the national minimum standards and regulations. They are reviewed regularly (at least annually) and updated as necessary. The policies are available in the foyer for all who visit, work in or use Wenvoe Playgroup CIO to see. You can also view the documents on our website.

Staffing roles and responsibilities:

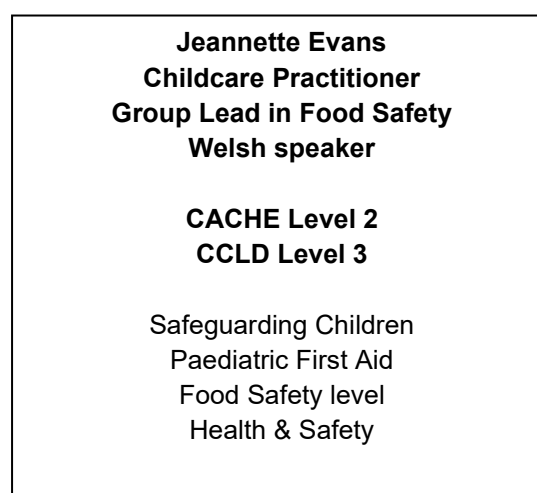
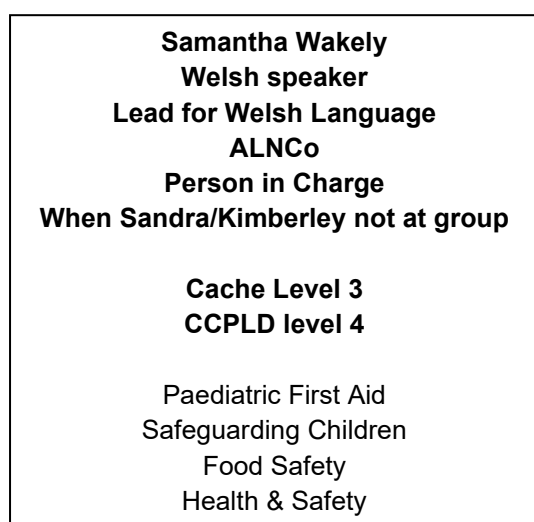
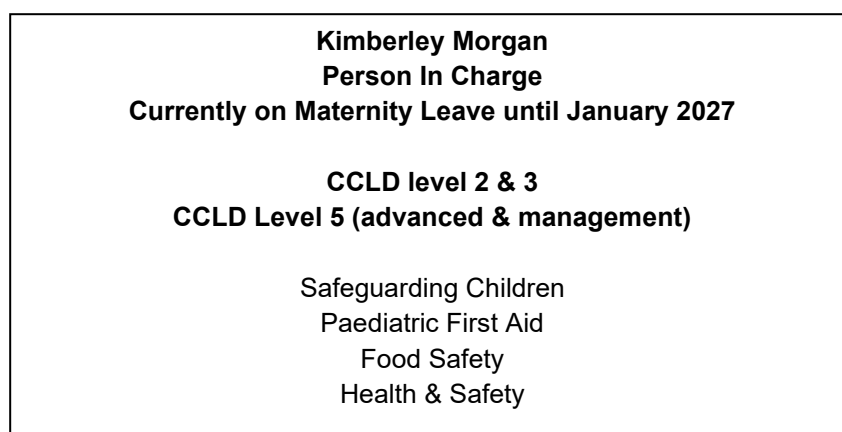
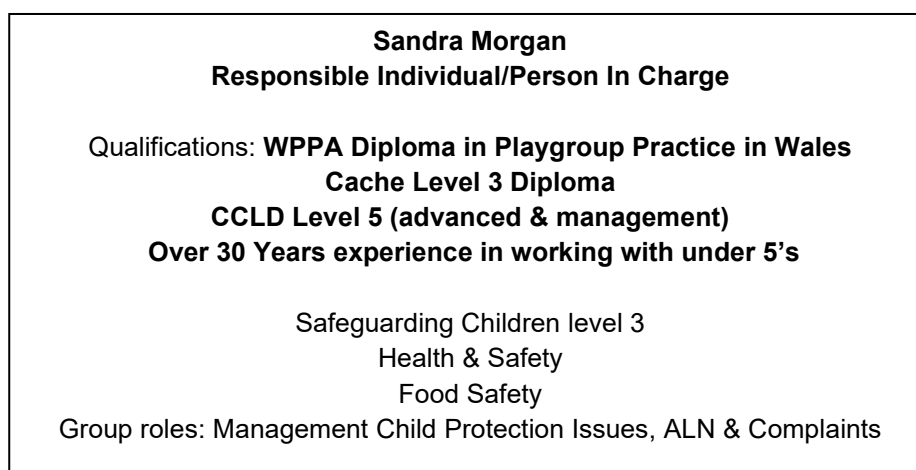
Wenvoe Playgroup CIO

- Recruits, vets and employs *all* staff in line with regulatory requirements.
- Maintains or exceeds legal qualification levels.
- Develops and maintains staff training plans. The continual professional development plans reflect our commitment to continuous improvement.
- Staff meetings are held *each half term* and records are kept of decisions made, which contribute to our ongoing improvement plans.
- *We work above the minimum staff ratio required by National Minimum Standards, to ensure we can offer continuity of service.*

Wenvoe Playgroup CIO:

- Maintains legal staff: child ratio at all times.
- Has a minimum of two staff on site at all times whilst the group is in operation.
- Arranges care for children from the age of 2 years up until 4 years 11 months, in groups of no more than 30 at any one time.
- Maintains a key worker system to share information with parents/carers with regard to their children's care, learning and development.
- Staff collate written observations and keep records for individual children. Staff share the information with each other to assist in planning and the way forward for individual children's learning and development.
- Ensure relevant information is shared with parents/carers about their child. (See also: confidentiality policy)

Organisational structure



Chelsey Jones
Childcare Practitioner
CCLD Level 2 & 3

Paediatric First Aid
Safeguarding Children
Food Safety
Health & Safety

Emma Billington
Diploma in Nursery Nursing
(NNEB)

Paediatric First Aid
Safeguarding
Food Safety Level 2
Health & Safety

Ellen Jeffreys
Childcare practitioner
Playwork level 2 Foundation

CCPLD level 2

Paediatric First Aid
Safeguarding
Food Safety
Health & Safety

Jessica Plevy

CCPLD Level 2
Currently studying towards Level 3

Safeguarding level 2
Paediatric First Aid
Food safety level 2
Health & Safety

Yuexi Chen

Apprentice Practitioner

Studying towards Level 3
CCPLD

Fran Rabey
Emergency Cover

Over 30 years' experience in
working with pre-school children

(CCLD - Children's Care, Learning & Development)

(CCPLD – Children's Care **Play, Learning & Development)**

All staff hold up-to-date DBS checks

More information can be found in the foyer in our individual folders including many more qualifications and certificates.

Quality of care review and action plans

Wenvoe Playgroup CIO is committed to making improvements to the quality of care we provide. We do this by:

- Undertaking an annual review of our operational practice and management systems.
 - Involving staff, parents/carers and children in the review as appropriate.
- Reporting on the outcomes of the review.
 - Sharing the report of the outcomes with those who contributed to the review.
- Applying a reflective approach to all our work and including what we learn in our staff team meetings, which in turn contributes to the overall review of care.

This **Operational Plan** for *Wenvoe Playgroup CIO* was passed for use

From: 1st June 2026

By: *Sandra Morgan*

Position: RI/Person in Charge

Date of planned review: Annually or sooner if changes in practice